

## RYCOR University 2019 Agenda

Multiple sessions will run during most time periods – there is never enough time in the day to do it all! Users will be able to pick which sessions will have the most impact on them and their district. Those sessions titled “RYCOR Functionality” are lecture-based with an open Q&A period, while those titled “Roundtable Discussion” are an interactive opportunity to have an open conversation with your peers from across North America in addition to the knowledge of RYCOR staff.

### TUESDAY, JANUARY 29, 2019

4:00 PM – 7:00 PM	Welcome Reception
-------------------	-------------------

### WEDNESDAY, JANUARY 30, 2019

8:00 AM – 10:00 AM	BREAKFAST AND MEET & GREET
10:00 AM – 10:30 AM	<b>Welcome and Introduction</b>
10:30 AM – 11:00 AM	<p><b>School Fee Management: Then, Now, and the Future</b></p> <p><i>CEO Ryan Kerr takes a look at the ever-evolving world of Fee Management, focussing on the trends that have led us to where we are now as well as where and how the industry is progressing.</i></p>
11:00 AM – 11:15 AM	<p><b>RYCOR Leader Program</b></p> <p><i>Vice-President of Sales &amp; Marketing Ron Bertram discusses the brand new RYCOR Leader Program.</i></p>
11:15 AM – 11:30 AM	BREAK
11:30 AM – 12:15 PM	<p><b>RYCOR Functionality: POINT-OF-SALE</b></p> <p><i>RYCOR Point-of-Sale allows users the flexibility to accept all types of payments through a browser-based version of the program, making it quick and easy to add payment helpers at the busiest times of year, or sell items at the next football game or theater event.</i></p>

	<p><b>Roundtable Discussion: EFFICIENCY</b></p> <p><i>How has RYCOR helped increase you and your team’s efficiency? Have you found ways of cutting out hours of work-time for menial tasks that used to take you hours... or days?</i></p> <p><b>In-Depth Training: ADVANCED FORMS (Part 1)</b></p> <p><i>This four-part training series concentrates on all the aspects to do with RYCOR Advanced Forms, from simply making a fee available online, to setting up templates for school users, to creating your own advanced forms. This is a great session to learn the secret to teaching other users how to use this component.</i></p>
<p>12:15 PM – 1:00 PM</p>	<p><b>RYCOR Functionality: SYNC</b></p> <p><i>RYCOR Sync is an application that uses powerful SQL queries to join information from multiple systems, which allows for a customized and unparalleled reach into District databases not possible with propriety APIs. Topics of discussion may include syncing to custom SIS fields, syncing with external databases, exporting custom reports, and troubleshooting common sync interruptions.</i></p> <p><b>Roundtable Discussion: COLLECTIONS AND REVENUE</b></p> <p><i>Increasing the total dollar amount collected throughout the year is not as simple as wishing it to happen. What are some of the innovative techniques you and your district have used to increase collections and overall revenue?</i></p> <p><b>In-Depth Training: ADVANCED FORMS (Part 2)</b></p> <p><i>Part 2 of the four-part training series concentrating on all the aspects to do with RYCOR Advanced Forms.</i></p>
<p>1:00 PM – 2:00 PM</p>	<p>LUNCH</p>
<p>2:00 PM – 2:45 PM</p>	<p><b>RYCOR Functionality: ADVANCED FORMS</b></p> <p><i>RYCOR Advanced Forms is the fastest growing component in the RYCOR system, with a ton of new features added into v3.0.0. This session is an overview of the entire Advanced Forms component, in addition to some tips and tricks.</i></p> <p><b>Roundtable Discussion: ONLINE ADOPTION</b></p> <p><i>Having parents self-serve is a great way of reducing the stress on schools and taking cash and checks out of the equation. What are some methods that you and your district have put in place that have bolstered an increase in online adoption?</i></p>

	<p><b>In-Depth Training: ADVANCED FORMS (Part 3)</b></p> <p><i>Part 3 of the four-part training series concentrating on all the aspects to do with RYCOR Advanced Forms.</i></p>
2:45 PM – 3:30 PM	<p><b>RYCOR Functionality: TIPS AND TRICKS</b></p> <p><i>There are a lot of little things within RYCOR that can help all types of users to use the system more effectively – some are pretty simple, some more complex, but all of them are designed to cut your workload in half.</i></p>
	<p><b>Roundtable Discussion: KNOWLEDGE</b></p> <p><i>Now that you and your district have used RYCOR for a year, or two, or ten, what knowledge of yours would other districts benefit from? This could be related to RYCOR specifically, to finance or IT, or other systems that you use in conjunction with RYCOR. Basically, what do you wish you knew THEN that you know NOW?</i></p>
	<p><b>In-Depth Training: ADVANCED FORMS (Part 4)</b></p> <p><i>Part 4 of the four-part training series concentrating on all the aspects to do with RYCOR Advanced Forms.</i></p>
3:30 PM – 4:00 PM	<b>Day 1 Closing Remarks</b>
4:00 PM – 7:00 PM	COCKTAIL SOCIAL

## THURSDAY, JANUARY 31, 2019

8:00 AM – 10:00 AM	BREAKFAST AND MEET & GREET
10:00 AM – 11:15 AM	<p><b>RYCOR Roadmap</b></p> <p><i>The RYCOR Development Team is working throughout the year on new components for RYCOR and new functionality for existing components. The RYCOR Roadmap will give you an inside peak into the future development of RYCOR – from what’s on the verge of being released to what is still in the planning process.</i></p>
11:15 AM – 11:30 AM	BREAK

11:30 AM – 12:30 PM	<p><b>RYCOR Functionality: CUSTOMIZATIONS</b></p> <p><i>There are quite a few settings within RYCOR that can be customized, most of which must be done by RYCOR Support. Do you know all of them? Has your district taken advantage of what is available?</i></p>
	<p><b>RYCOR Functionality: YEAR-END ROLL-OVER</b></p> <p><i>Year End Roll-Over is an opportunity to learn from the past year and start fresh in the new one. This session will discuss the latest RYCOR Roll-Over process, advance billing options, forgiving fees, and sharing best practices and procedures.</i></p>
12:30 PM – 1:00 PM	<p><b>Next Steps for Rycor University and Closing Remarks</b></p>
1:00 PM – 2:00 PM	BOXED LUNCH