



## What Nampa School District does differently to increase the convenience of school payments for families and staff



I truly think the product is great! The software allows us to provide more access to our parents to pay their sports fees which has enabled us to collect sooner than we have in previous years.



**Randy Dewey**

Director of Finance, Nampa School District



## HIGHLIGHTS

### Nampa School District, Idaho

Employees: 863

Students: 14,000

Number of Schools: 24

### CHALLENGES

- Parents were only able to make payments in-schools
- Administrative staff spent long hours on spreadsheets
- It was hard to track down payments between the districts' 24 schools

### SOLUTIONS

- RYCOR Fee Management
- RYCOR Online Payments
- RYCOR Advanced Forms

### RESULTS

- **Convenience:** Parents were able to make over \$140,000 of payments online
- **Standardization:** Managed over \$1 million school payments with one reliable platform
- **Financial Benefit:** Collection rates increased to over 76%

A few members of the Nampa School District recently took the time to discuss the impact that RYCOR has had on their district.

## CHALLENGES

### Parents were making all payments manually and administrative staff spent long hours on spreadsheets

The Nampa School District provides a rich selection of choice in K-12 education. As one of the largest districts in Idaho, they needed a solution to streamline school payments for families and to accelerate the administrative process for staff.

Randy Dewey, Director of Finance for a 14,000-student district, knew there was a problem with parent payment processes. Collection rates were low and parents wanted to pay using online methods. He explained how he was drawn to RYCOR during his systems search due to its user-friendly interface, its single sign-on to PowerSchool — the school's online parent portal, and the fact that RYCOR is merchant agnostic. No other software was able to integrate all those aspects into one system.

"RYCOR linking to PowerSchool was a big thing for us because we wanted to make PowerSchool the main place where parents go. We also had certain agreements with our merchant providers, so we liked having the ability to keep making our own decisions." - Randy Dewey, Director of Finance

Another goal was to reduce administrative time spent on reporting and to allow for more staff to be involved in the process. Financial Specialists and Bookkeepers were transferring data onto various spreadsheets and found that it was hard keeping track of where information was going, and how it was sent out to parents and other school staff.

"There are less errors using RYCOR. Before there were too many spreadsheets we had to take care of which were easy to lose and easy to fall behind on." - Deanna Hoops, Bookkeeper

# SOLUTION

## A standardized fee management system

The school has only gone one year with RYCOR but when we spoke to the bookkeepers to hear their thoughts, they already felt the system has been great for financial control.

"It helps with tracking payments, working on deposits, it's easy to match it all up in a short amount of time. It's made my life a lot easier." - Leeann Curry, Bookkeeper

The efficiency of the batch feature was one feature they particularly loved, as it made for quick reports and reconciliations.

"I just did an invoice batched out to 45 people. Within 45 minutes I already had over \$350 paid. With three more clicks I could also generate the report form. This demonstrates how much easier my life has been just getting payments like that." - Leeann Curry, Bookkeeper

Compared to spreadsheets, RYCOR made accessing information much easier for Nampa.

"We are now able to pull the data we need, whereas before we would have a ton of emails where it was more difficult to get all the information." - Randy Dewey, Director of Finance

By bringing together information from all schools, RYCOR streamlined complex processes such as transfers.

"We have a lot of kids transfer within schools, and you need to track who has paid for what. RYCOR has been a dream in bringing all that together." - Rita Anderson, Bookkeeper

Nampa School District Fees collected on RYCOR:



Registration Fees



Spirit Merchandise



Extracurriculars



School Athletics

# THE RESULTS

## Changes resulted in an increase in collections and greater happiness in the staff and parent community

With just one school year of using RYCOR, the number of families paying online is up to 16.5%, with over \$140,000 of payments being made online. As Nampa School District is aiming to go cash and check free completely in the near future, RYCOR has enabled them to steer families towards more of those safe transactions and has created a framework for school staff to access centralized information around the district.

The 2018-2019 school year saw nearly an 80% collection rate. There have also been over \$1 million of school payments made within the 15,000 transactions, all of which are managed within RYCOR's secure and reliable cloud-based system.

The metrics only tell part of the story. Members also highly recommended RYCOR just because of how much ease it provided them with their own reporting and administrative work.

“Just get it, it's well worth it. It just makes life a lot easier. Integrating our schools is such an easier process. Now I have the ability to run reports on what is happening throughout the entire district.” - Rita Anderson, Bookkeeper

Another bookkeeper, Leanne Curry, also doubles as a parent in the district. From that perspective, the system is very convenient and easy to view.

“I can log on, I can see all 3 of my kids, I can make all my payments at once. Everything lines up and shows up onto a shopping cart which just makes sense.” - Leanne Curry, Bookkeeper

Using RYCOR, the district achieved its goals of centralizing information and improving financial transparency. With happier school staff and parents in just one school year, there is only added value to grab hold of in the future.




\$138k

Cash and check  
reduced in schools



15.91%

Increase in collection  
rate



\$1.1M

Fees managed on a  
standardized system

Is your staff's time getting sucked up by  
extraneous administrative tasks?

Streamline your school fee management processes with RYCOR.

[Request a demo](#)