



Richland County School District Two Achieves Efficiency, Consistency, and Transparency with RYCOR's Fee Solutions



"We wanted consistency across all our schools with regards to fees and RYCOR helped to achieve that goal."



Vickie McIntyre

Administrative Assistant,
Richland County School District Two
South Carolina



HIGHLIGHTS

Richland County School District Two

Students: 27,000

Number of Schools: 41

Number of Employees: 3680

CHALLENGES

- Parents could only pay school fees in-person, resulting in lower collection rates
- Collection information throughout the district was scattered and inconsistent
- Manual receipting and recording for each payment was labor-intensive for bookkeepers

FEATURES

- RYCOR Fee Management
- RYCOR Online Payments
- RYCOR Advanced Forms

RESULTS

- **Efficiency:** Reduced time and labor have resulted in over \$120,000 in savings
- **Standardization:** Over \$9.3 million of payments have been made online by parents and guardians
- **Financial Benefit:** Collection rates have averaged over 95% in the last four school years

We recently spoke with Richland Two to see how they have been able to achieve such great results in collections and financial reporting through the use of RYCOR. Not only have they been able to attain their districts' goals of more consistent and streamlined fees, but parents have become more invested in student success as a result.

CHALLENGES

Parents were unable to pay school fees online and there was an inconsistent fee structure at the district level.

Richland Two is a nationally recognized school district located in suburban Columbia, South Carolina. The district is on a mission to develop global citizens who are prepared to lead and excel in their chosen pathways. Richland Two is one of the fastest-growing districts in South Carolina, with a current student population of over 27,000. In recent years, they have repeatedly been honored for excellence in financial reporting.

Parents now are doing everything online. That is why prior to RYCOR, Richland Two district parents were getting frustrated that they still had to pay school fees in person.

“Our information technology department started looking for a solution for our parents to pay fees online. We loved what we saw with RYCOR’s demo process and believed it could solve all our issues.”

- Vickie McIntyre, Administrative Assistant

There were also challenges on the district level as they were unable to tell how much their schools were collecting and charging. This led to scattered information which made tracking payments and answering parents’ questions regarding fees an arduous process.

“There was no consistency or streamlined fees throughout the district. If a parent sent a check in, they would have no way to make sure it was recorded, and that they got credit for it.”

- Vickie McIntyre, Administrative Assistant

SOLUTION

An online payment and fee management solution.

Richland Two used RYCOR to build a standardized fee structure across all school locations. By bringing the fees all in one place, it was easier for the district and schools to access financial information in real-time.

“Every school is now charging the same fee for everything. From a budgeting aspect, it is also great because staff instantly know how much money is needed to generate to cover the necessary expenses, even before any collections happen.”

- Vickie McIntyre, Administrative Assistant

As for parents, they are now able to make online payments. But beyond that, RYCOR is also integrated with the PowerSchool Parent Portal, which means that Richland Two parents can access the student information and view assessed fees and outstanding balances all in one place.

“RYCOR is very streamlined and makes everything easier. When a parent calls me, I can now explain to them what they are paying. We can even do transfers and balances from different accounts throughout the district.”

- Nicole Holley, Accounting Specialist

By solving previous challenges, there is increased transparency and convenience in Richland Two Schools. Staff have insights into fees, parents can make payments and view details online, and the district can monitor fee activity all the way down to individual fees and department GL accounts.

Richland Two Fees Collected and Managed on RYCOR



Hot Lunches



Field Trips



Parking Passes



Afterschool Care

THE RESULTS

RYCOR delivers efficiency, consistency, and transparency to the district.

It has been four years since the initial implementation of RYCOR and Richland Two has seen tremendous results throughout the district.

Increased transparency and convenience for families helped Richland Two increase the volume and speed of school payments. In the last four years, collection rates have increased to over 95% and the online parent adoption rate has exceeded 40%. With more parents paying online also brings the reduced risk of fraud from less cash handling.

RYCOR has also provided the district with automated exported data into their finance system, reducing the amount of time required for staff to manually export data into excel, hand-write receipts, and find or update student records. An estimated \$120,000 has been saved annually from the reduced labor costs.

Of course, these results could not have been achieved without the Client Success Team at RYCOR. Richland Two staff love every interaction they have had and enjoy the constant ways in which the team offers additional features for the district to use in order to grow.

“RYCOR is unlike other software companies and they are very easy to get in touch with. Yes, they offer support and fix our issues, but they want us to be more successful than that. I’ve never had a phone call where I haven’t been offered another feature in the system.” - Vickie McIntyre, Administrative Assistant

From software solutions, to the Client Success Team, to district business reviews, Richland Two highly recommends RYCOR to all other districts. Based on their experiences and success throughout their schools so far, they look forward to more ways to mainstream their schools in the future.

“I highly recommend RYCOR to other districts. Other than the aspects of efficiency, consistency, and transparency that the software has brought to our district, it has just been a very easy system to use.” - Vickie McIntyre, Administrative Assistant

95%

Average
collection rate

\$9.3M

Cash and check
reduced in schools

\$120k

Time and Labor
Savings

Is your staff's time getting sucked up by
extraneous administrative tasks?

Streamline your school fee management processes with RYCOR.

[Request a demo](#)